



Resource Caregiver Family Guide to Services

2021

100 E. California Avenue - P.O. Box 511 - Bakersfield, CA 93302 www.KCDHS.org

Kern County Department of Human Services is an equal opportunity employer.

Vision:

Every child, individual, and family in Kern County is safe, healthy, and self-sufficient.

Mission:

The Department of Human Services partners with children, individuals, families and the community to provide customer-centered services. We work to ensure safe, protected and permanent homes for children and we actively assist individuals as they prepare for employment.

Values:

- > Service excellence
- > Proactive leadership
- ➤ Continuous learning
- ➤ Diversity
- > Creative solutions
- > Clear goals
- ➤ Measurable results
- > Effective communication
- Constructive feedback
- ➤ Honesty
- ➤ Personal/Professional integrity
- ➤ Accountability
- Adherence to policy and regulation
- ➤ Responsible stewardship
- Respect for the individual

Resource Caregiver Family Guide Services also available online:

County of Kern website

Department of Human Services

www.KCDHS.org



Be sure to click on the information link under Foster Family Resources and select Caregiver Resource Guide.

(Department staff can also access this guide internally through the intranet.)

To report any additions or edits to the contents of this directory contact:

Melissa Soin 661-873-2382

To ALL Resource Families:

Whether you are a relative/kinship caregiver, a non-related extended family member (NREFM) or a resource family approved caregiver, YOU ARE IMPORTANT and although the steps you took to become a caregiver for a child in foster care may be different, we welcome you as part of the DHS TEAM of Resource Families. THANK YOU for the valuable services you provide to families in times of temporary crises. You open your hearts and homes to the children who are coping with family disruptions. This resource directory/guide was developed to assist you as resource family caregivers. We hope that you find this to be a useful guide.

The *Resource Family Guide to Services* is available on the County of Kern Web site, Department of Human Services, at www.KCDHS.org Be sure to click on the Foster Care Resources tab and select "Resource Family Guide" for your copy.

Kern County Resource Families are Valued, Respected, Supported, and skilled Partners and Advocates who:

- Provide safe loving homes.
- Commit to development and success of children and families.
- Encourage family connections and nurturing relationships.
- Maintain a lifelong connection to children whenever possible.



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Resolving Problems

CHILDREN'S SERVICES & TRAININGS



Child Care

State Preschool Program	631-4936
Administrative Office	
1111-10 th St. 93304	

State Pre-K program through Bakersfield City School District. Morning and afternoon programs for children 3-4 years old. Income based program.

http://www.bcsd.com/

Caring Corner Daycare......847-7342942 Wible Rd. 93304

Pediatric day care for medically fragile children. http://www.caringcorner.org/

Community Action Partnership of Kern.....336-5236

Administrative Office

5005 Business Park North Ste 130 93309

http://www.capk.org/

Head Start Preschool Programs for children (0-5). Child care and migrant education assistance. Greater Bakersfield, Delano, Shafter, Wasco communities served.

Community Connection for Child Care.....861-5200

2000 K St. 93301

Resource Referral Line: 861-5271. For a listing of childcare licensed providers.

http://kern.org/cccc/

Darlyn's Darlings.......631-2273

4801 Truxtun Ave

Daycare and Respite for Medically Fragile Children http://darlynsdarlings.com/

Kern County Superintendent of Schools......636-4000

State funded preschool for children 2-5 years old. 13 centers in Kern County. http://kern.org/



Child Literacy/Learning Programs

Bakersfield City Parks & Rec.....326-FUNN(3866) 1600 Truxtun Ave.

Afterschool homework help for children and youth ages 5-12 (grades 1-6). Mon.-Fri. 2:30-5:00 p.m. During fall at Silvercreek Community Center: 7001 Harris Rd. 93313 and Year round at Martin Luther King Community Center: 1000 S. Owens 93307. www.bakersfieldcity.us/

Beale Memorial Library868-0700

701 Truxtun Ave. 93301

Toddler and Preschool reading time. Call for schedules and special events. www.kerncountylibrary.org

Beardsley School District.....393-8550

1001 Roberts Ln 93308

Response to Intervention offers individual help for students who are struggling in class but not eligible for Special Education services.

Community Reading Project......636-4645

130017th St.City Centre

Volunteers go to designated school and read to children in 2nd grade. Work with school. School staff has to refer class. Call for details & requirements.

www.kern.org

CSU Bakersfield Extended University...1-800-964-8888

Summer reading programs are available in Bakersfield and Lancaster as well as other locations throughout the area. Age groups served are starting from 4 and up.

Cost is \$299 for 5 sessions

Kern Literary Council......324-3213

331 18th St. 93301

Kern Literacy council offers Family Literary, tutoring for young children and one-on-one tutoring free of charge to families requesting these services.

www.kernliteracy.org

Panama-Buena Vista Union School Dist......831-8313

PBVUSD encourages the use of Moby Max, which is a free online program for Reading and Math. An assessment is done then a tailored program is created.

www.mobymax.com

PBVUSD also utilizes Read 180 and STAR reading intervention to help with reading for students in 4^{th} to 12^{th} grade.

Sylvan Learning......1-800-338-2283

2720 Calloway Dr. Ste. A 93312

Programs based on the individual needs and goals of each child. Sylvan staff are dedicated to working with each family to find the best fit.

www.bakersfieldsylvan.com

COURT SERVICES



Child Support Services	(866) 901-3212
Victim/Witness Program	
Probation Department	
Juvenile	
Superior Court	
Family Law Division	868-5393
Traffic Division	868-2382
Juvenile Justice Center	868-4270
Kern River	
Mojave	824-7100
Ridgecrest	

North Kern	
Delano/McFarland	720-5800
Shafter/Wasco	746-7500
South Division	
Arvin/Lamont	868-5800

DRUG & ALCOHOL

Action Family Counseling (Adolescents)......325-4357 3801 Buck Owens Blvd., Ste. 105 93308
A treatment program designed to address the needs of adolescents, adults and their families surrounding chemical dependancy and mental health. 1800-367-8336

www.actionfamilycounseling.com

Al-Anon & Alateen Kern County......330-1964

P.O. Box 894. Bakersfield, CA. 93302

Offers a 12 step support group. Geared toward the families and friends of alcoholics. Learn how to live, find sanity and give hope. Spanish meeting and literature available.

www.kernal-anon.org

https://www.kernbhrs.org/

EDUCATION



Early Childhood Programs

Claude W. Richardson Child Development Center.336-5405

Claude W. Richardson Child Development Center. 350-5-	103
Downtown Child Development Center636-4	550
Fairgrounds Child Development Center837-15	582
Golden Hills State Preschool (Tehachapi)822-3:	591
Headstart CAPK336-5236 ext. 2	510
Karl F. Clemens State Preschool (Wasco)758-1	760
Kern Ave. State Preschool (McFarland)792-20)37
Lamont Child Development Center845-10	015
Ming Avenue Child Development Center832-15	527
North Beardsley State Preschool399-9	682
Rafer Johnson	
Rexland State Preschool397-4	
Richland Child Development Center (Shafter)746-3	904
Wasco 6th Street Child Development Center758-56	511
Wasco H Street Child Development Center758-5	611
Neighborhood Place Learning Centers392-20)54

401 Willow Dr. 93308

Early childhood development and family support services. Tutoring, ESL and literacy; pre-kindergarten/parent workshop; reading, crafts offered (parents/children 0-5 years).

School District Offices

Arvin Union School District854-6500 737 Bear Mtn. Blvd. Arvin, CA 93203
Bakersfield City School District631-4600
Beardsley School District
Belridge Elementary School District762-7381 19447 Wagonwheel Rd., McKittrick, CA.
Blake School District
Buttonwillow Union School District764-5248 42600 Hwy. 58, Buttonwillow, CA
Caliente Union School District867-2301 12400 Caliente Creek Rd. Caliente, CA
Delano Joint Union High School District725-4000 1720 Norwalk St., Delano, CA
Delano Union School District721-5030 1430 Cecil Ave., Delano, CA
Di Giorgio School District854-2604 19405 Buena Vista Blvd., Arvin, CA
Edison School District
Elk Hills School District
El Tejon Unified School District248-6247 4337 Lebec Rd., Lebec, CA
Fairfax School District366-4461 1500 S. Fairfax Rd., Bakersfield, CA
Fruitvale School District589-3830 7311 Rosedale Hwy., Bakersfield, CA
General Shafter School District837-1931 1825 Shafter Rd., Shafter, CA
Greenfield Union School District837-6000 1624 Fairview Rd., Bakersfield, CA
Kern County Superintendent of Schools854-5806 1300-17th St., Bakersfield, CA
Kern High School District827-3100 5801 Sundale Ave., Bakersfield, CA
Kernville Union School District1-760-379-3651 3240 Erskine Creek Rd, Lake Isabella, CA
Lakeside Union School District831-3503 14535 Old River Rd., Bakersfield, CA
Lamont School District845-0751 7915 Burgundy Ave., Lamont, CA

Linns Valley-Poso Flat Union School District536-8811 158 White River Rd., Glenville CA	Wasco Union School District758-7100 639 Broadway, Wasco, CA
Lost Hills Union School District797-2626 21109 Paso Robles Hwy., Lost Hills, CA	EMERGENCY & CRISIS SERVICES
Maple School District	American Red Cross
Maricopa Unified School District	fires. http://www.redcross.org/
McFarland Unified School District792-3081 601 Second St., McFarland, CA	Amber Alert
McKittrick School District	Information about Highway Patrol. https://www.amberalert.gov/ Childhood Lead Poisoning
Midway School District	Public Health. Offers home visitation, environmental home inspections and nutritional assessments to families of severely leadpoisoned children. Kids Services up to age 21. Education
Mojave Unified School District824-4001 3500 Douglas Ave., Mojave, CA	information about lead poisoning in the community. http://kernpublichealth.com/
Muroc Joint Unified School District258-4411 1575 Payne Ave, North Edwards, CA	CAPK Kern County 211211 Call Center. Information and Referral services that links residents to
Norris School District387-7000 6940 Calloway Dr., Bakersfield, CA	community health and human services and support. http://www.capk.org/index.cfm/fuseaction/Pages.Page/id/535
Panama-Buena Vista Union School District831-8331 4200 Ashe Rd., Bakersfield, CA	Domestic Violence Hotline1-800-799-7233 Hotline for those experiencing domestic violence.
Pond Union School District792-2545 29585 Pond Rd, Pond CA	Emergency - Fire, Police, Ambulance
Richland School District	Fire (City)326-3911 Fire (County)391-7000
Rio Bravo-Greeley Union School District589-2696 6521 Enos Ln., Bakersfield, CA	Police
Rosedale Union School District588-6000 2553 Old Farm Rd., Bakersfield, CA	
Semitropic School District	Family Urgent Response System (FURS)1-833-939-3877 A free 24/7/365 hotline for current or former foster youth and caregivers to call and get immediate help for any big or small
Sierra Sands Unified School District1-760-499-1726 113 Felspar, Ridgecrest, CA	KCDHS-Kern County Department of Human Services
Southern Kern Unified School District256-5000 3082 Glendower St., Rosamond, CA	www.KCDHS.org Information631-6000
South Fork Union School District1-760-378-4000 6401Fay Ranch Rd, Weldon, CA	Adoptions
Standard School District392-2110 1200 N. Chester Ave., Bakersfield, CA	6011 Food Stamps Application Request631-6062
Taft City School District763-1521 820 N. Sixth St., Taft, CA	Jamison Children's Center
Taft Union High School District763-2300 701 Seventh St., Taft, CA	Resource Family Recruitment Line631-6204
Tehachapi Unified School District822-2100 400 S. Snyder Ave., Tehachapi, CA	Mental Health & Crisis Intervention1-800-991-5272 24-hour counseling for those experiencing a personal, relationship, or mental health crisis or suicidal thoughts.
Vineland School District845-3713 14327 Vineland Rd., Bakersfield, CA	Sudden Infant Death Syndrome 1-800-369-7437
Wasco Union High School District758-8447	Stay Focused Ministries322-4673/322-4622fax Mentoring program. Work with at risk children and teenagers. http://stayfocused.org/

WarmLine......323-3531/1-888-955-9099

Support for parents with children ages 0-6 years old. Parenting issues/concerns including tantrums, potty training, discipline, etc. http://e-warmline.org/

EMPLOYMENT TRAINING-YOUTH



America's Job Center of California	
1600 E. Belle Terrace 93307	325-4473
200 China Grade Loop	336-6700
http://www.americasjobcenterofkern.com/	

Department of Rehabilitation......395-2525

1405 Commercial way.120 # 150 93309

Department of Rehabilitation works in partnership with consumers and other stakeholders to provide services and advocacy for disabled adults.

http://www.dor.ca.gov/

DHS Job First Center	366-7411
100 E. California Ave 93307	

Job Corps.....1-800-733-JOBS (5627)

Job Corps is a no-cost education and vocational training program that helps young people ages 16 through 24 get a better job, make more money, and take control of their lives.

www.jobcorps.org

Owens Valley Career Development Center (Native American Services)......323-1086

1001 Tower Wy. Ste. 225 http://www.ovcdc.com/blog/

Army Recruiting Center......872-5902

3501 Mall View Rd.

Navy Recruiting Center.......396-1296 4725 Panama Ln.

FAMILY PLANNING

Adolescent Family Life Program.....324-0293

No fee. Pregnant/parenting teen program for mothers and fathers. Prenatal care, family planning and adoption information. Case management and support services.

www.clinicasierravista.org

Bakersfield Pregnancy	Center326-1907
1001 01et 0.	

1801-21st St.

No fee. Christian pro-life. Pregnancy testing and options/post-abortion counseling, health care/social service referrals, baby clothes/furniture.

www.bpcpartners.org

Provides medical services such as birth control as well as pregnancy termination. Call for more information.

www.fpawomenshealth.com

www.kernmedicalcenter.com

Emergency Care Center	326-2667
Family Practice	326-5000
OBGYN Clinic	326-2910
Pediatrics	326-6500
Pharmacy	326-6580

2535-16th St., #100

Medical services, education programs and advocacy initiatives. Mar Monte's Teen Success program for pregnant and parenting teen mothers.

www.plannedparentohood.org

FAMILY SERVICES

Family Resource Centers (FRC)

Arvin	854-6526
Buttonwillow	764-9405
Community Connections (Delano)	721-7036
East Bakersfield Community (FRC)	395-1804
East Kern	824-4118
Greater West Side (Taft)	765-7281
Greenfield (FRC)	
Indian Wells Valley (FRC)	
Kern River Valley (FRC)	1-760-379-2556
Lamont/ Weedpatch	845-2724
Lost Hills	
McFarland	792-1883
Mountain Communities	245-4303
Richardson Center	336-5482
Southeast Neighborhood	322-3276
South Chester (FRC)	

Contact specific site for services offered

Family to Family Mentoring.......633-9133

Family to Family Mentoring helping to grow healthy families through mentoring and encouragement

www.gardenpathways.com

Henrietta Weill Memorial Child Guidance......322-1021 3628 Stockdale Hwy.

Trained clinical professionals conduct educational training groups in English and Spanish to teach parenting skills and increase parental effectiveness.

www.hwmcgc.org

The Parent Project...... 852-5661

A 10 to 16-week parent-training program designed specifically for parents of strong-willed or out-of-control adolescent children. The

curriculum teaches concrete identification, prevention, and intervention strategies for the most destructive of adolescent behaviors (poor school attendance and performance, alcohol and other drug use, gangs, runaways, and violent teens). Go to www.kernparentproject.org for an updated list of dates, times and locations.

FOOD, CLOTHING, AND FURNITURE



2-1-1 Directory: 24-hour information source of all nonprofit and governmental services. Most services listed below can be accessed by dialing the 2-1-1 number.

Food Bank Helpline	211
209 4520 (900) 272 2275	

398-4520 or (800) 273-2275

Call for referrals. Id needed. (CDL or ID card and Social Security number).

Golden Empire Gleaners.....324-2767 1326-30th St.

Food Assistance by referral or volunteer; Mon.-Fri 8am-2 p.m.For individiuals that are interested in volunteering show up at 7:30pm and take a food basket at the end of the day without referral. Hot lunch provided for volunteers at 12:00pm to 12:30pm. www.goldenempiregleaners.com

Hope Cent	ter	399-2119
221135		

3311 Manor St.

Clothing — ten items bi-monthly per household member; food by referral. Mon.- Fri. 9am-2 pm.

www.hopecenter.net

Love, INC. of Greater Bakersfield......325-8838 P.O. Box 10082

Individuals may call directly or referring agency may fax a referral on behalf of the client. Appliance repair, home maintenance, auto mechanic, referrals to acquire furniture and appliances and food pantries.

www.loveincbakersfield.org

Salvation Army	.836-8487
4417 Wilson Rd	

www.salvationarmyusa.org

St. Vincent de Paul......323-7340

300 Baker St

Clothing and food baskets by referral.

http://www.svdpusa.org/

Taft Needs Center......763-4888

518 Main St 93268

Food and clothes closet. Monday & Friday, 9 a.m. to noon.

Valley Catholic Charities......281-2130

825 N. Chester Ave. Referrals required for some services; limited food, hygiene kits and diapers available. http://www.ccdof.org/

FOSTER CARE & ADOPTION SERVICES



Bakersfield College Foster Kinship Care Education & Training.

Pre-register

at......661-395-4737

The training schedule is available at www.bakersfieldcollege.edu/fkce (click on Foster and Kinship Care Program)





Bakersfield College

www.co.kern.ca.us/dhs/

Foster & Kinship Care Education Program......395-4737Assists foster and kinship care providers with essential education

and skills needed for parenting foster youth. http://www2.bc.cc.ca.us/cdt/Foster_Kinship/foster_kin.html

Kern County Department of Human Services Resource Family Recruitment Line.......631-6204100 E. California Ave

www.thecaringclosetkerncounty.webstart.com



Aspiranet offers a monthly support group for adoptive families, which is held on the third Monday of each month, 5:30-7:00 pm. Dinner and childcare are provided. Please RSVP to 323-1233 www.aspiranet.org

KBYH offers an adoption support group every second Tuesday of the month from 6:00-8:00 pm and includes dinner and childcare. All families, whether they are just starting their foster/adoption journey or are seasoned veterans, are welcome to attend. http://www.kernbridges.com/



GANG PREVENTION SERVICES

Community Action Partnership of Kern/Stop the Violence
Ebony Counseling Center324-4756 1301 California Ave
Faith In Action Kern County
Garden Pathways

www.gardenpathways.org

Kern County Department of Human Services...631-6000 100 E. California Ave. www.co.kern.ca.us/dhs

Kern County Superintendent of Schools......852-5806 1300 17th St. Blanton Ed. Center Suite B http://kern.org/

Kern County Teen Challenge.....399-2273PO Box 1011 93302

http://www.teenchallenge.org/

New Life Recovery & Training Center......366-8003 3501 Edison Hwy.

www.newlifetrainingcenter.org

www.reach4greatness.org

Youth Connection of Kern County......868-4131

2005 Ridge Rd. 93306

Youth Connection of Kern County is a non-profit organization dedicated to matching pre-delinquent youth with community resources.

youthconnectionker@gmail.com

HEALTH CARE SERVICES

Once a child is placed in foster care, the child's medical care becomes a shared responsibility. The Social Worker, the foster parents, as well as the parents – have a role to play in the child's medical care and treatment. Everyone involved in the placement should be aware of the child's current health, medical problems, and need for medical examination and immunization.

DENTAL CARE



ARVIN		

Gong, Sandra, D.D.S......854-5558 101 Comanche Dr.

BAKERSFIELD

KSFIELD	
ABC Family Dentistry	833-1533
2400 Wible Rd., Ste. 12	
Dedicated Dental/Rosedale	360-1207
9600 Rosedale Hwy.	
Gentle Dental	390-9453
3400 Wible Rd.	
Just For Kids Dentistry	327-7668
4000 Stockdale Hwy., Ste. H	
Smileland	
3990 Ming Ave	821-5437

BUTTONWILLOW

CALIFORNIA CITY

Glenn Dental.....1-760-373-1950 21007 Nemophilia, Ste., B

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DELANO Delano Family Dental Center721-7080 1215 Jefferson St.	100 E. California Ave., Rm. 220 Referrals to early intervention services, dentists, mental health providers, and other community programs.	
http://www.delanofamilydentistry.com/		650
Hometown Dental Care725-9430 1406 Jefferson St.	Kern Medical Center Outpatient Clinic326- 1111 Columbus St.	059
LAMONT	Merrill, G. Alexander MD324-	.899
Clinica Sierra Vista (Dental)845-3688 8787 Hall Rd.	2920 "F" ST.	
http://www.clinicasierravista.org/	Omni Family Health (Formerly National Health Servi	ices,
LOST HILLS	Inc)	
Lost Hills Dental Center797-2677 21138 Paso Robles	277 E. Front St., Buttonwillow800-300-OMNI (6 100-4 th ST, Taft800-300-OMNI (6 2101-7 th St., Wasco800-300-OMNI (6	6664 6664
McFARLAND	1001 Main ST., Delano800-300-OMNI (
Felicia Do Dentistry792-3028 501 West Kern Ave.	1133 N. Chelsea St., Ridgecrest800-300-OMNI (6 "Health for All," a comprehensive health care program	5664
RIDGECREST	Public Health321-	-300
Ridgecrest Family Dentistry1-760-446-9011	1800 Mt. Vernon Ave. http://www.kernpublichealth.com/	
Jong-Gill AHN., D.D.S. 133 East California Ave	intp.//www.kempublicitedidi.com/	
http://www.ridgecrestdentistry.com/	San Joaquin Community Hospital & First 5 Kern869-	.674
ROSAMOND	Free Mobile Immunization Program. Call for dates & location	
Mardirosian, Hovik, D.D.S256-2560	Free of Charge.	
1431 Rosamond Blvd., Ste., #1	The Grossman Burn Center at San Joaquin Commu	nity
SHAFTER	Hospital	
Shafter Family Dental Care746-4067	Inpatient	
410 James St. TAFT	•	
Taft Community Dental Center765-5044	WIC - Women, Infant & Children 1-866-327-3 Arvin-Bear Mt. Blvd862-	
1100 Fourth St. http://www.nhsinc.org/Taft.php4	Bakersfield-Baker St322-	
1100 1 out at St. state of the	Bakersfield E. California 327-	
TEHACHAPI	Bakersfield- Benton Park326-	
Valley Family Dentistry469-4017	Bakersfield-Family Health Clinic336-	
20300 Valley Blvd., Ste., A	Lamont-Clinica Sierra Vista845-	
WASCO	Taft763-	-1844
Wasco Dental Center758-2263		
2101 7th St., Bldg. C	HOSPITALS	
For complete listing see:	Bakersfield Heart Hospital316-	
www.co.kern.ca.us/health/CHDP_Provider_Directory.pdf	Bakersfield Memorial Hospital327-	
	Good Samaritan Hospital215-	
Health Care Services Continued:	Kern Medical Center (KMC)326-	
	Mercy Hospital	
MEDICAL SERVICES	Mercy Southwest	-000 -300
Clinica Sierra Vista Clinics	Auventist Health Dakersheid	-300
1305 Bear Mountain Blvd., Arvin854-3131		
2000 Physicians Blvd. Ste. F324-1455		
1611 1 st St336-5300		
1508 Garces Hwy. Ste. 1, Delano725-4780		
815 Martin Luther King Blvd322-3905		
704 Lebec Rd., Frazier Park248-5250		
217 W. Kern Ave., McFarland792-3038		
Kern County Department of Human Services		
Health Unit		

Tips for going to the Emergency Room



- Bring the child's medications, including allergy medications.
- Bring appropriate billing information (e.g. Medical card).
- Let the agency know that follow-up may be needed.

Out of Area Hospitals Serving Special Needs Children:

Cedars-Sinai (Pediatric Services)	1-800-233-2771
Children's Hospital of Central CA	1-559-353-3000
Children's Hospital Los Angeles	1-323-361-2122
Children's Hospital Oakland	1-510-428-3000
Children's Hospital Orange Co	
Children's Hospital San Diego	1-858-576-1700
Loma Linda Children's Hospital	
Make-A-Wish	
Mattel Children's Hospital UCLA	
UC Davis Children's Hospital	
CC Davis Children's Hospital	······································



MENTAL HEALTH & COUNSELING SERVICES

Individual, couple, family and group counseling services available. Fees for counseling services are \$25 for the first session and \$10 per session thereafter for currently registered students. Available September through May (school year).

http://www.csub.edu/

Clinica Sierra Vista

Also: Child Abuse Treatment Program (CHAT)	
1400 S. Union Ave. Bakersfield, CA	397-8775
7839 Burgundy Ave. Lamont	845-5100

Henrietta Weill Memorial-Child Guidance Clinic		
3628 Stockdale Hwy	322-1021	
2001 North Chester	393-5836	
1430 6 th Ave., Delano	725-1042	

Outpatient program serves children up to age 18 who exhibit emotional, behavioral, or substance abuse related problems. Individual, family, and group therapy AND crisis stabilization. www.hwmcgc.org

Kern County Behavioral Health and Recovery Services......868-8111

2151 College Ave.

Crisis Line..... (661) 868-8000

Toll Free..... (800) 991-5272

24 hour services including crisis interventions

Assessment and referral to other mental health services

Support families and significant others

 $Case\ management\ services\ and\ linkage\ to\ useful\ resources.$

www.kernbhrs.org

Mosaic Counseling..................665-6077

1430 Truxtun Avenue, 5th Floor, Bakersfield, Ca 93301 Offering Individual, Family, Couples, Groups Therapy and Classes.

NATIVE AMERICAN INDIAN RESOURCES

American Indian Health Project Bakersfield.....327-4030 1617 30th St.

Tribal-TANF, Owens Valley Economic Development Corp. (OVEDC) Bakersfield323-1036

Tribes in Kern County Chumash Council Bakersfield 1317 S. Chester Ave.

Kern Family Indian Community

P.O. Box 168 Kernville CA 93238

RECREATION

CLUBS & EXTRA CURRICULAR

Bakersfield Police Activity League (PAL).....283-8880 301 E. 4th St.

This service is one of the BPD's efforts to prevent juvenile delinquency. It provides programs to equip our youth with skills and opportunities to become successful, responsible and caring individuals. It encompasses four areas that include athletics, education, recreation and social activities.

http://www.bakersfieldpal.org/pages/home.html

CSUB Children's Art Institute......654-3031

Visual arts organization for children in grades 1-6 in the Kern County region.

http://www.csub.edu/childrensartinstitute/

Friendship House CAPK......369-8922 2424 Cottonwood Rd.

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Provides educational and recreational service to children from low-income families, such as after school programs, as well as resources for the entire community.

http://www.capk.org/programs/friendship-house/

Golden Empire Youth Football and Cheer......837-4393 4308 Resnik Ct., Ste. 201

A competitive football program that encourages outstanding athletic performance, sportsmanship and team play. http://geyf.org/

Kern County Sheriff's Activities League (SAL)....868-1504 1700 Flower St.

Offers activities academic tutoring, sports, crafts, games, computer training and leadership training for youth. Its mission is to develop "local youth into responsible, productive, and ethical citizens and reducing juvenile victimization, crime, and delinquency." http://kcsal.com/

North of the River Recreation and Parks.....392-2000 District Office:

405 Galaxy Ave.

Organizes and conducts a wide variety of park and recreational programs within its designated boundaries. It offers over 200 classes/programs each year for public participation for all age groups. Some of the services offered include child learning centers, child care, extended day care, R.I.O.T. club and NOR junior theater. http://norfun.org./

Recreation, Continued:

Youth for Christ-Campus Life......323-9041

2131 California Ave.

Positive environment where youth can meet other youth, help discover their talents and themselves; spiritually, socially, and mentally. View weekly meetings and events schedule at www.yfckern.org.



GARDENS & PARKS

Arboretum of Los Angeles County......1-626-821-3222 301 N. Baldwin Ave., Arcadia, CA.

 $\underline{http://www.arboretum.org/}$

San Francisco Botanical Garden.....1-415-661-1316 1199 9th Ave., San Francisco, CA.

www.sfbotanicalgarden.org

Recreation & Parks Department (City).....326-3866 1600 Truxtun Ave. Floor 3

Santa Barbara Botanic Garden.....1-805-682-4726

1212 Mission Canyon Rd., Santa Barbara, CA. http://www.sbbg.org/

Colonel Allensworth State Historic Park......849-3433

4099 Avenue 39 Earlimart, Ca 93219

www.parks.ca.gov

Tule Elk State Reserve......765-50048653 Station Rd. Buttonwillow Ca 93206

www.parks.ca.gov









JUST FOR FUN

Bakersfield Ice Sports Center	.852-7400
1325 "Q" St. #100	
Figure skating and hockey classes offerred.	
www.bakersfieldicesports.com/	

Camelot Park Family Entertainment......859-1812

Mini Golf, Go Karts, Batting Cages, Bumper Boats, a huge Video Game Arcade, Snack Bar and more! Call for park hours. www.camelotparkbakersfield.com/

John's Incredible Pizza.....859-1111 3709 Rosedale Hwy. https://www.johnspizza.com/

McMurtrey Aquautic Center.....852-7430 1325 "Q" St. #100

Recreational swimming; swim lessons; aqua aerobics (15yrs-up); youth water polo offerred. Call for hours of operation. http://www.bakersfieldswim.us/

Rollerama Skate

1004-34 th St	327-7589
7850 Brimhall Rd	589-7555
http://www.rollerama.com/west_info.html	

Rotary Storyland Playland Amusement559 890 W Belmont Avenue Fresno, CA 93728 http://savestoryland.com/Non-Profit Amusement Park	9-486-2124
Fresno Chaffee Zoo	59-498-5910
Rush Air Sports	679-4502
The Wild Fun Center	.663-3753

753 8500 Harris Rd.

Indoor playground, a party and event planning kids activities.

Bravo Farms......559-738-9190 400 N. Willis St. Visalia Ca 93291 Family friendly environment, dine, shop, and play. www.bravofams.com

Bakersfield Batting Range......324-7053 4001 Chester Ave

Mighty Kicks.......489-8143 Mighty kicks ENRICHMENT PROGRAM (ages 3-5) for Preschools and Day Cares, allows parents to enroll their child in a quality extracurricular activity without an additional time investment. Mighty Kicks partners with the school (adding great value) and adapts the program to accommodate each center's needs. www.mightykicks.net

MUSEUMS/CENTERS

Bakersfield Museum of Art.....323-7219 1930 "R" St. Increase awareness and understanding of the visual arts.

http://www.bmoa.org/

Buena Vista Museum of Natural History.....324-6350 2018 Chester Ave.

The Museum promotes the scientific and educational aspects of earth history, particularly paleontology, biology, geology and anthropology. Open Thurs. through Sat., 10-5 pm., and by appointment. http://www.sharktoothhill.org/

California Living Museum (CALM).....872-2256 10500 Alfred Harrell Hwy.

Displays and interprets native California animals, plants, fossils, and artifacts to teach a respect for all living things through education, recreation, conservation, and research. Open daily 9-5 pm. www.zoocalmzoo.org

Kern County Museum......852-5000 3801 Chester Ave.

Provides interpretive experiences through historical objects to tell significant stories of Kern County life. Exhibits include Pioneer Village and Black Gold: The Oil Experience. Open Tues. through Sat. 9:00am-5:00 pm and Sunday 12-5pm. http://www.kcmuseum.org/



RESOURCE LIBRARIES

California State University Bakersfield......654-2782 9001 Stockdale Hwy. http://www.calstate.edu/

Community Connection for Child Care.....861-5200 2000 KSt., Ste.110

The Resource Lending Library is open to parents, child care professionals and anyone who works with young children. Access provided to laminating services; binding and copy machines; library books and other resource materials. Hours are Mon.-Fri. from 8:00-5:00 pm., except for the third Thurs. Closed last Friday of the month.

H.E.A.R.T.S. Connection of Kern County......328-9055 3101 N Sillect Ave. Ste., 115

H.E.A.R.T.S. Connection Family Resource Center library is open to the community. Hours are Monday through Friday, 9:30 A.M. to 4:00 P.M. The library includes books, videos, cassette tapes, packets, etc. Information on rare syndromes can be ordered. Monthly Autism Support Group Meeting to be held 6:30 p.m. -8:30 p.m. at 3101 N. Sillect Ave. Suite 115. For further info contact Susan at the listed number. This is a monthly meeting for those wanting information. http://www.heartsfrc.org/

Kern County Library......868-0701 Main Branch-Beale Memorial-701 Truxtun Ave.

Dial -A-Story (English)......868-0794 Dial-A-Story (Spanish)......868-0798

The Kern County Library has numerous resources that would benefit a child that is learning to read, struggling to read or having difficulty with homework. The library website has a calendar that can be searched by month or branch. www.kerncountylibrary.org

SPECIAL NEEDS SERVICES



Autism Society
http://b-glad.org/ California Children Services
Children's Wish Foundation
age. http://childrenswish.org/ Society for Disabled Children
Special Education Referral Agencies
Kern County Search and Serve.
Kern County Superintendent of School 636-4817
Kern High School District827-3100
Kern Early Start/Offices for Kern County focus age 0-3yrs
Kern Regional Center327-8531
Bakersfield City School District631-4600
Sierra Sands District (Ridgecrest)1-760 446-8073
Respite Care providers Caring Corner

Day care for medically fragile children.

Notes		
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SUPPORT GROUPS

Active 20/30 Club.....P.O Box 415 Bakersfield, CA 93303 The 20/30 Club provides adults with an opportunity for personal growth and friendship. Incolves in children's charities. www.active2030.org

Kern County Consortium......636-4000 Special Education Local Plan Area (SELPA)

1300-17th St.

Available Program Services:

Programs for Infants and Toddlers

Programs for Preschool Children Ages 3-5

Programs for School Age Children Ages 5-21

Regional Deaf and Hard of Hearing Programs

Administered by the Kern County Superintendent of Schools. The mission of SELPA is to ensure that student with disabilities from birth until age 22 receive coordinated and comprehensive family-centered support. SELPA is composed of parents, agency representatives, teachers and others from each school district who come together to learn more about special education and how they are able to be part of the "system." Locations and times will be determined. If interested in participating, contact the office directly.

Moms Network of Kern County

Playgroup for caregivers and their children-provides support, fun and friendship. mail@momsnetworkofkerncounty.com

Kinship Support

Services......322-1021

Henrietta Weill Memorial Child guidance Clinic

3628 Stockdale Hwy

Serving families with children of relatives or close friends in their home.

Support Groups

Counseling for adults, youth, and children

Parenting education for Kin

Respite care

Tutoring for students

Recreational activities

Volunteer programs.

California Youth Crisis Line.....1-800-843-5200 www.youthcrisisline.org

Garden Pathways......633-9133

3509 Union Ave.

Provides innovative opportunities for families and individuals of all ages to discover their unique purpose, activate their personal creativity, live in health and safety, and develop skills for success in life. http://www.gardenpathways.org/

Aspiranet......323-1233

1001 Tower way Suite 250

Monthly support groups for adoptive families.

www.aspiranet.org

Tips to Enhance Family Life

- Every family has its own rules and ways of doing things. To prevent discipline problems help the child understand your family's rules and expectations. When a child does something wrong for the first time, explain exactly what he or she did and why the right way is important in the foster home.
- Praise and reward good behavior.
- Hold family meetings to solve problems.
 Cooperation and mutual respect can help create an accepting family atmosphere in which children can develop self-discipline, responsibility, cooperation, and problem-solving skills.
- Don't make threats to send the child away. This will only increase the child's anxiety and intensify the problem or conflict
- Spend special time with the child. Do something that the child and Resource Family can enjoy together. Children in care may have an intense need for attention, reassurance, and acceptance by the Resource Family and members of the family.

Other Support Programs

Bak. Assoc. for Retarded Citizens834-2272 http://barc-inc.org/	Garden Path Provides innov ages to discove
Center for the Blind	creativity, live
Epilepsy Society of Kern County634-9810 http://epilepsysocietyofkern.org/	Henrietta We Child Guidan 3628 Stockdale
Independent Living Center325-1063 http://ilcofkerncounty.org/	Serves Children substance abuse family, and gro
Juvenile Diabetes Foundation636-1305	www.hwmcgc.
http://jdrf.org/ Muscular Dystrophy Association Kern County396-9151 / 559-225-0200 www.mda.org/	Junior Achie Classroom educ Programs are de by teaching the entrepreneurshi http://jabakersf
National Multiple Sclerosis Society-Kern321-9512	
http://www.nationalmssociety.org/ Cerebral Palsy Association	Stay Focus M mentoring Matches young make positive l
Cystic Fibrosis Foundation1-800-344-4823 https://www.cff.org/default.aspx Delano Assoc. for Developmentally Disabled721-3220	Parent/Teen 2516 Palm St. Meetings week parents. Thursc
	Project 180 Gang prevention

Teen Support/Mentor Program

The Boys and Girls Club of Bakersfield......325-3730 Provides enrichment, educational leadership and social development programs. Activities include performing arts, dance, singing, and acting. Drug and alcohol education is provided in a classroom-based program for elementary age children, in which programs graduates are often trained to teach younger youth. http://www.bgclubsofkerncounty.org/

CHW Learning Center......325-2995 After school program that focus on social skills and community services. Hours are Mon-Fri, 2:30-4:30pm

Dream Center......636-4488 1801 19th St. Bakersfield, CA 93301

The Dream Center assists current and former foster youth (ages 16-21) transition to independence and self-sufficiency. Services utilize a formal case management system. http://kern.org/kcnc/dream-center/

hways......633-9133

vative opportunities for families and individuals of all ver their unique purpose, activate their personal in health and safety, and develop skills for success. ardenpathways.org/

Veill Memorial Clinic

ance......322-1021

en up to age 18 who exhibit emotional, behavioral, or se related probems. Services include, individual, oup therapy and crisis intervention. c.org

evement of Bakersfield......328-9373

ucation and after-school programs for grades K-12. designed to teach children how to be successful in life em about business, economics, ethics, citizenship, nip, financial literacy, and workforce readiness skills. sfield.org/

Ministry: Reach for greatness322-4673

ig people with caring adults to help empower tehm to life choices by modeling good behavior and values

1 Support Group......325-4357

kly to provide Support group for teenagers and sday nights from 6:00pm-7:30pm

ion partnership dedicated to working with at risk

youth. Referral Program. www.kernproject180.org



PUBLIC HEALTH INFORMATION

Day Care Centers for Medically Fragile Children

Caring Corner

942 Wible Road Bakersfield, CA 93304 (661) 847-7342

http://caringcorner.org/

Director: Edith Ellenberger, M.S., R.N.

Daycare for Special Needs Children

The Jasmine Nyree Day Center

801 18th St. Bakersfield, CA 93301 (**661**) **327-1230**

http://jasminenyree.com

* A KRC vendor for children with Mental/Behavioral issues, ages 3-12. *

Hospitals

Children's Hospital Central California

9300 Valley Children's Place Madera, CA 93636 (559) 353-3000 http://www.valleychildrens.org

Children's Hospital Los Angeles

4650 West Sunset Blvd. Los Angeles, CA 90027 (323)361-2122 www.chla.org

Kern Medical

1700 Mount Vernon Ave. Bakersfield, CA 93306 (661) 326-2000

http://www.kernmedicalcenter.com

Loma Linda University Medical Center

11234 Anderson St. Loma Linda, CA 92354 (909) 558-6641 http://lomalindahealth.org

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Ronald Regan UCLA Hospital 757 Westwood Plaza

Los Angeles, CA 90095 (310) 825-9111

Santa Monica UCLA Healthcare

1245 16th St. Santa Monica, CA 90404 (**425**)**259-6000** http://www.ucla.edu/

WIC

2400 Wible Rd. Bakersfield, CA 93304 (661) 835-1240 www.clinicasierravista.org Shriner's Hospital for Children

2425 Stockton Blvd, Sacramento, CA 95817 (916) 453-2000

www.shrinershospitalsforchildren.org

Hearts Connection

3101 Sillect Ave. Bakersfield, CA 93308 **661-328-9055**

http://www.heartsfrc.org/

Pharmacies

Kern Medical Center

1700 Mount Vernon Ave. Bakersfield, CA 93306 (661) 326-2506

http://www.kernmedicalcenter.com

Mercy Plaza Pharmacy

2323 16th St. Bakersfield, CA 933 (661) 324-2545 www.mercyplaza.com

Ming & H Pharmacy

1717 Ming Ave. Bakersfield, CA 93304 (661) 831-4050

Community Resources

American Lung Association

2025 Westwind Dr., Ste. C Bakersfield, CA 93301 (661) 847-4700 www.lung.org

Aspiranet

1001 Tower Way Ste. 250 Bakersfield, CA 93309

(661)323-1302 www.aspiranet.org

Aspiranet offers a monthly support group for adoptive families, which is held on the 3rd Monday of each month, 5:30-7:30pm. Dinner and childcare are provided. (661) 323-1233 x0

California Children's Services

1800 Mt. Vernon Ave. Bakersfield, CA 93306 (661) 321-3000

Epilepsy Society

5117 Office Park Dr. Bakersfield, CA 93309 (661) 634-9810

www.epilepsysocietyofkern.org

Hearts Connection

3101 Sillect Ave. Bakersfield, CA 93308 **661-328-9055** www.heartsfrc.org **Kern Regional Center**

3200 N Sillect Ave Bakersfield, CA 93308 **661 327-8531**

http://www.kernrc.org/

McKinley Medical Therapy Unit

601 4th St. Rm. 35 Bakersfield, CA 93304 (**661**) **868-7270**

34th St. Medical Therapy Unit

820 34th St. Ste. 101 Bakersfield, CA 93301 (**661**) **868-7286**

National Seating & Mobility

4705 New Horizon Blvd., Ste. 2 Bakersfield, CA 93313 **661 833-3340**

www.nsm-seating.com

www.nsm-scating.com

Rafer Johnson Center 1100 9th St.

Bakersfield, CA 93304 (661) 631-5850 / (661) 631-5445

Richardson Center

1515 Feliz Dr. Bakersfield, CA 93307 (**661**) **336-5400**

Sagebrush Clinic

1111 Columbus St. Bakersfield, CA 93305 **661 326-6500**

www.kernmedicalcenter.com

Search and Serve

1300 17th St. Bakersfield, CA 93301

661 636-4817

www.searchandserve.kern.org

Terrio Kids

4101 Easton Dr. Bakersfield, CA **661 377-1701** www.myterrio.com

www.myterno.com

V.I.P.O.

1524 21st ST. Bakersfield, CA 93301 (**661**) **322-1005**

www.vipoinc.com



Guide to DHS Programs

The Department of Human Services offers several programs to assist youth with their **educational, employment and transitional needs.** Outlined below are brief descriptions of those available services. See the Department of Human Services website at www.KCDHS.org for more detailed information.

Cal-Learn

Cal-Learn is a mandatory program for CalWORKs (cash aid) recipients who are under 19 years of age, are pregnant or parenting, and have not yet completed their high school diploma and live in the same household as their child. It is designed to attack long-term welfare dependency by encouraging and assisting teen parents to stay in or return to high school or its equivalent and earn a diploma or GED. You can receive assistance with:

- Child care expenses
- Transportation expenses

- School expenses
- Family planning

Independent Living Program (ILP)

The Independent Living Program (ILP) assist youth 16 and older who are in foster care, or who have been in foster care after their 16th birthday up to age 21, achieve self-sufficiency as they transition from foster care to independent living. This program offers educational, employment as well as housing assistance.

Services:

- Transitional Independent Living Plan
- Education Planning
- College and Financial Aid Applications
- ILP Employment Counselors
- Career Planning, Job Leads, Resumes
- Transitional Housing for Emancipated Youth
- Emancipation Conferences and Special Life Skills Workshops
- Transportation Assistance

- Resource Directory
- ILP Scholarships
- Introduction to California Youth Connection (CYC)
- Incentives for ILP participation
- Mentoring
- Assistance in Obtaining Birth Certificate, Social Security Card, California Identification Card and Savings Account
- Viewing Your Child Welfare Case Files

Additional ILP Services:

> Building Blocks Transitional Housing Program

Building Blocks is an on-site program that lends educational, employment, financial budgeting, and personal goal setting skills to help youth achieve self-sufficiency. Participating youth will be required to work full or part-time and may also attend school.

> Transitional Housing Placement Plus Program: H.O.S.T. Families

Youth live with a HOST family who is either pre-approved as a HOST family, or a family the youth has an established relationship with. Participants may live with a host family for up to one year while receiving a \$300 monthly stipend.

> Scattered-Site Housing Program

Program requires that the youth obtain or currently reside in an apartment or rental arrangement, and for a period of 1 year, a stipend in the amount of \$300 will be provided to the youth.

Dream Center

The Dream Center assists current and former foster youth transition to independence and self-sufficiency. Services utilize a formal case management system.

Other DHS Supportive Services...

These family based services build on family strengths to help meet a child's safety needs. Services are provided to prevent placement of children in foster care whenever possible; to help reunify children placed in foster care, to help identify alternative permanent homes when necessary, or to stabilize foster care placements.

Early Intervention Services (EIS):

EIS program is under development. The purpose of the EIS program is to ensure all children under three years old, with a substantiated child abuse and/or neglect referral receive:

- (a) A developmental screening using the Ages and Stages Questionnaire (ASQ),
- (b) Are referred to developmental and educational services if the screening results indicate a need, and
- (c) Are provided assessments and proper services when needed.

The EIS program was selected for implementation based on research on infants and toddlers, the requirement under Keeping Children and Families Safe Act of 2003 that emphasizes enhanced linkages between child protective services, public health, mental health and developmental disabilities agencies, and the CAPTA requirement that child protective services refer children under the age of three who are involved in a substantiated case of child abuse or neglect to early intervention services.

Kid's Connection Team (KCT):

Using the family finding model, social workers locate and engage relatives of children in order to reconnect them with family members to establish or maintain family bonding and possible relative placements. The goal of KCT is to provide each child with the lifelong connections that family members can offer. Per AB 938, the social worker must exercise due diligence to identify and locate relatives within 30 days of the child's removal from the home. A Family Finding unit has been created to expedite relative placements, re-establish family bonds and provide placement matching.

The Kern County Treatment Foster Care Oregon

(Formerly MTFC) is looking for foster parents who are willing and able to provide a stable home for children who have significant behavioral problems which have jeopardized their placements in the past. KCTFCO is a strengths-based program that provides specialize training and increased support from social workers and mental health partners. In this program, the caretakers and the child work closely with a social worker and the child's mental health team. Caretakers will provide feedback about the child's behavior each week, attend a brief, weekly meeting with other KCTFCO foster parents, and will receive the highest specialized care increments for the child while the child is in the program. Children are able to earn incentives their team for improved behavior. These special children are screened from the program with the goal in mind of reunifying them with either their parents or someone else important in their lives and KCFCO is typically a 6 to 12 months program. If you are interested or would like more information about the program, please contact Heather Garcia at 661-868-8358 or Vija Turjanis at 661-868-8343

Respite Care:

Respite Care is temporary care for eligible children in foster care for periods not to exceed 72 hours and shall be provided by licensed, approved or certified caregivers. These services shall not be provided for the purpose of routine, ongoing childcare. Respite care providers must meet specific licensing criteria to accept children for respite care and have current, age appropriate CPR/First Aid certification, be current with annual training requirements, obtain permission and paperwork from the "child's" Social Worker, and have an understanding of how to obtain medical care for the "child" while in your care. Respite care providers who are licensed are expected to notify their Licensing Program Analyst that you will be providing respite. Since this is a specialized program participants must receive authorization from the child's social worker/supervisor prior to finalizing arrangements for respite care.

Specialized Care and Incentive Assistance Program and Respite Care (SCIAP):

Use of SCIAP funds is limited to specific goods and services on a NON-RECURRING basis. Only federally eligible dependents of the court placed with relatives, foster family homes and legal guardians are eligible. Those NOT eligible include children in group homes or foster family agency homes, children receiving SSI/Social Security only benefits and undocumented children.

SCIAP Can Help With:

- Summer camp and sports
- Club tuitions and fees
- Tutoring

- Replace glasses/retainers
- 4-H-project livestock
- Medical equipment (not covered by: Medi-cal)

Graduation costs

Orthodontia

Musical items

- Respite Care
- AT&T phone cards (Phone cards help children maintain contact with out-of-state family members)
- Wal-Mart gift cards (Gift cards are to purchase emergency clothing for child in need, as approved by SCIAP coordinator)

Special Care Increment (SCI):

These funds are paid in addition to foster care benefits, on behalf of a child placed in the home that requires specialized care because of health and/or behavioral issues. At no point is an SCI payment automatic. Caretakers should discuss any unusual medical and/or behavioral concerns with the assigned Social worker. All requests are them made by the assigned Social Worker.

Eligible Situations may include:

- Transporting child to frequent medical and/or counseling appointments or court-ordered visits requiring extensive travel.
- Medications and/or medical equipment and supplies not covered by Medi-Cal but prescribed or recommended by the child's
 physician solely for the child's use.
- Severe behavioral problems requiring constant extraordinary supervision.
- Medically fragile, severe medical problems or developmental disabilities requiring an intensive level of care.
- Children who require constant supervision

Child Family Team Meetings (CFT):

A Child Family Team meeting is held when a decision needs to be made about where a child should live. These meetings are attended by the parents, the child (if appropriate), relatives, neighbors, community members, service providers, caregivers, social workers and supervisors. Anyone the family would like to invite is welcome. The goal is to make a plan that everyone feels is in the best interest of the child.

WRAP Around Services:

The Wraparound Program is designed to provide intensive services as an alternative to group home placement. The children qualify for a 10-14 level group home due to behavior problems and are at risk of losing placement. The principles of the Wraparound Program maintain that we provide services utilizing a "no eject, no reject" policy and that the children in our program receive unconditional care from a strengths based perspective. The child is assigned a team of people that work specifically on the issues that put the child's placement at risk; which includes providing support to the caregivers. Examples of some of the behaviors our teams work with include:

- Frequent run away
- Posttraumatic stress disorder (PTSD)
- Oppositional and/or defiant behavior
- Self-injurious behavior
- Sexualized behavior

- Aggressive/assaultive behavior
- Substance abuse
- Fire starting
- Minor criminal behavior
- School truancy

For additional information on any of these services, contact your Human Services Technician or Social Service Worker or visit the Department of Human Services website at www.KCDHS.org

Important Contact Numbers

Kern County Department of Human Services 100 E. California Ave Bakersfield, CA 93307 (661) 631-6000

ADOPTIONS Receptionist	661-873-2400	
CHILD PROTECTIVE SERVI	661-631-6422	
<u>CPS HOTLINES</u>	BakersfieldRidgecrestToll Free	661-631-6011 760-375-6049 877-233-0073
CHILDREN'S VISITATION C	661-633-7054	
FOSTER CARE BENEFITS Valerie Valdez Foster Care Supervisor valdezv@kerndhs.com		661-873-2340
Ashley Reyes Foster Care Supervisor reyesa@kerndhs.com		661-873-2341
OMBUDSPERSON Monique Hawkins		661-631-6188
RESOURCE FAMILY SPECIA Melissa Soin soinm@kerndhs.com	<u>ALIST</u>	661-873-2382
RESOURCE FAMILY APPRO resourcefamilies@kerndhs.com.		661-631-6204
INDEPENDENT LIVING PRO Kelley Fullerton ILP Supervisor fuller@kerndhs.com	OGRAM (ILP)	661-631-6841
A.MIRIAM JAMISON CHILD	DREN'S CENTER	661-334-3500

RESOLVING A PROBLEM

I. CONCERNS THAT MAY ARISE:

- 1. Miscommunication with staff
- 2. Immediate information if Social Worker is not available
- 3. Phone calls not returned within 24 hours
- 4. Your concern for child not being heard

II. NEXT STEP – TRY TO RESOLVE WITH:

- 1. Child's Social Worker and/or Your Licensing Worker
- 2. Social Worker Supervisor or Licensing Supervisor
- 3. Foster Care Ombudsman
- 4. Program Director
- 5. Assistant Director
- 6. Director

III. PHONE NUMBERS:

- 1. Ombudsperson Monique Hawkins 661-631-6188
- 2. Resource Family Specialist Melissa Soin 661-873-2382
- 3. Caregivers of Kern County President Lori Murphy 661-703-7693



Notes	